



Wyreside Lakes

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MEMORANDUM TO DAYTICKET ANGLERS

4th November 2020

Dear Angler

Following the Government and Angling Trust announcements we can now confirm that we are able to remain open during the Nov lockdown.

Firstly, may we ask that you continue to go online for all bookings for 24hours or more, this will help expediate the booking in process when you arrive at reception. Our booking page can be found on our website at the top of the page.

In order to comply with government legislation we will only be accepting single bookings, even if you intend on coming with 1 other person (as permitted) we will check in all anglers separately. To continue to protect yourselves we strongly advise that you travel alone in your vehicle unless someone who is from the same household is fishing with you and when you are fishing please take responsibility and ensure you keep to the social distancing guidelines of at least 2 metres at all times even if you know the other angler.

During this November lockdown the protocols on arrival will be as follows;

- On arrival use the intercom and ask to come through – it will be strictly one car at a time. You will be asked, observing the social distancing ruling, to dip your net, sling, cradle and unhooking mats for a min of 5 minutes. You must wait with your equipment and collect it before going to reception.
- There will be a max 1 person in reception policy at any one time. Please use the hand sanitiser outside the doorway, and ensure you are wearing a mask. you will be met at the doorway to sign in verbally with the receptionist and if you require any food order's please organise that with the receptionist also.
- If you require any items from the shop please ask a staff member and they will scan the items. Please ensure whenever possible that you pay by card – the contactless limit is now currently set at £45 per transaction.
- The toilet block in the main building will remain open at all times with a strict max 2 person limit. Please allow people to safely exit before you enter and ensure you clean down the area that you have used with the equipment provided in the shower block.
- any angler found doing so will be told to leave immediately without refund.
- There will be a bailiff on duty daily assisting all anglers between 8am and 7pm and reception will be staffed until 7pm daily.
- When your session has ended please come back into reception and sign out with a member of staff and tell them any catch reports. During these initial weeks you will only be able to enter and exit the fishery from 8am until 5pm daily. Please be respectful and do not wait to exit the fishery exactly at 5pm as once our team have locked reception and the top gate there will be no access in or out of the site.
- You will be allowed 1 partner or child guest with you but they must be from the same household, however, we are not allowing any day visitors onto the site – strictly booked in clients only.

We sincerely apologise for any inconvenience, but we have to ensure we do our part to continue to help fight Coronavirus and not undo all the hard work and sacrifice that we and the wonderful key workers have all made over the last 8 months . We also have to protect our team who have continued to work during the lockdown period to maintain the grounds and fish stocks. Any angler who does not adhere to these guidelines will lose their booking fee / membership effective immediately without refund.

Thank you for your co-operation and should you have any questions please do not hesitate to contact us.

Yours Sincerely
Sally Hughes

CC Barbara Birkin and Callum Reid